

“Team Supervision”

Supervision Objectives

For the company:

- Put in place a qualitative approach aimed at improving professional practices.
- Accompany team members in a growth process by getting them to consider the relational, emotional and psychological issues involved in their work.
- Encourage them to take a step backwards, exchange and share professional practices.
- Enhance team cohesion and motivation. Reduce psychosocial risk.
- Facilitate conflict management within teams.

For participants:

- Analyze professional practices by developing the sense of reality and responsibility within the work context.
- Put experience into words; give order and meaning to professional experience to make it more livable.
- Acquire training methods to better manage relations, emotions and stress.
- Share tools, skills and resources within the supervised team.
- Develop a sense of values and commitment in the ties that bind us.

Teaching Method

The teaching method is both active and participative, providing thorough and individualized support in facing difficulties in a friendly atmosphere.

Each supervision starts with a poll of the participants' requests, which constitute the basis of the day's supervision program.

Participants

Target audience: all team members in contact with persons seeking help or with difficult characters, more specifically team members in the social, medical and educational sectors.

Number of participants: groups of 4 to 12.

Duration

Supervision session: according to the group's size.

Supervision process: annual contract on an adjustable monthly or weekly basis.

Location and Teaching Materials

Location: at your premises or an off-site location in the city of your choice.

Materials: calm, pleasant room with white board, eraser, marker pens.

Cost

Teaching fees & expenses: price on request.

Please contact us for a detailed solution tailored to your needs.

International Satisfaction Association – S.A.R.L

80, Rue Saint Jacques 13006 Marseille, France

Tel.: +33 (0)95 071 0529 www.internationalsatisfactionassociation.com

E-mail : contact@internationalsatisfactionassociation.com

Code APE 8559A – SIREN 844 659 227 – RCS MARSEILLE